



Distressed Student Protocol

Student distress may manifest in behavior or in the reaction the behavior elicits in others. If you notice any of the following behaviors, the Distressed Student Protocol will assist you in responding to the student and providing appropriate referrals.

STUDENT BEHAVIORS

- Behavioral or emotional change
- Social withdrawal
- Change in hygiene or appearance
- Alcohol or drug abuse
- Decline in academic performance
- Excessive or inappropriate anger
- Bizarre thoughts or behavior

Is there danger to self or others?

**Yes/or student needs
Immediate Attention**

**No or not sure but I'm
concerned**

**No, but student is having
academic or personal issues**

**Call 911 and alert campus
Security
707-638-5804**

**During Business Hours
Call Student Counseling
services to Consult
707-638-5220**

**Refer to campus support

Counseling and Health
Center
707-638-5220**

**Call Asst. Dean of Students
Dr. Binkerd
707-638-5935**

**After Business Hours
Call our 24/7 Counseling
and Crisis Line
707-638-5292 Option 3**

**Academic Support Services
707-638-5961**

**IMPORTANT: Remember to document
and keep records of your role,
observations, conversations, and
actions. If you are unsure what to do
next, consult early and often.**

**Student Diversity and
Inclusion
707-638-5325**

**Financial Aid
707-638-5280**

**Career Development
707-638-5873**